

BASIC GPS BOX

Stella Care protects dementia sufferers from getting lost. We offer a world-class localisation system and GPS devices. This brings freedom to dementia sufferers while providing reassurance to carers and family members.

BASIC GPS BOKS - DISKRET, BLØD OG LÆKKER FORM

Basic er en lille GPS tracker, den måler kun 6,2 x 1,7 x 4,5 cm. Du får nye positioner fra GPS trackeren hvert andet minut. Der medfølger en halssnor, så GPS'en kan bæres om halsen.

PRODUCT PROPERTIES

Time between new positions	15 sec.
Battery life	40-60 hours
Geofencing option (down to)	20 metres
Waterproof *	IP67*
Tracking via user-friendly app on phone, PC or tablet	Yes
Two-way voice communication capability	Yes
Charger and charging cable included	Yes
Neck straps	Yes

* You can take Basic+ into the shower or clean/wash it in lukewarm water. Should you accidentally put the device in the washing machine or drop the device in the toilet, it will typically withstand this as well.



VEJLEDNING

På siden af enheden er der en knap med en telefon. Hold knappen inde, for at tænde enheden. Når den grønne lampe blinker er enheden tændt. Hvis der ikke er nogen lys, der blinker, kan det være fordi enheden mangler strøm.



SWITCH THE DEVICE ON AND OFF

Press and hold down the top button on the side of the device to switch it on. Hold this button down until the device vibrates.

The device switches on automatically if it has been put in the charging station. If you want to switch off the device, hold down the SOS button first, then the top button on the side immediately after. Now hold down both buttons

until the device vibrates. The device will now switch off, and the lights stop flashing after approx. 10 seconds.

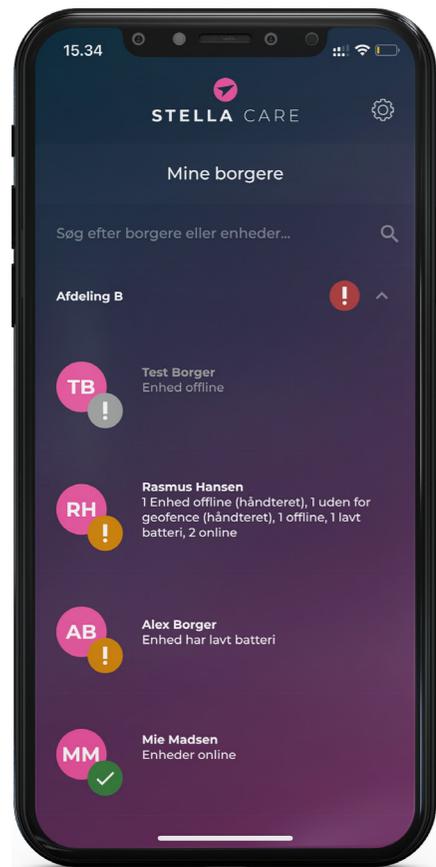
HOW TO CHARGE THE DEVICE

The device is charged by inserting it in the charging station supplied. The device is charging when its LEDs flash green and red on the side and the light at the bottom of the charging station pulses slowly. It takes about 3 hours for a full charge.

MAKE A CALL FROM THE DEVICE

The GPS device can be set up to phone a family member when the "SOS" button is held down for approx. 3 seconds.

* We regularly update features, new functionality and guides on our website. So please keep an eye on <https://stellacare.dk/en/guides/> for more information. Some features have to be activated before ordering. Please contact Stella Care to find out more about the various options available.



HOW TO USE THE APP

All you need is a GPS device and our app.

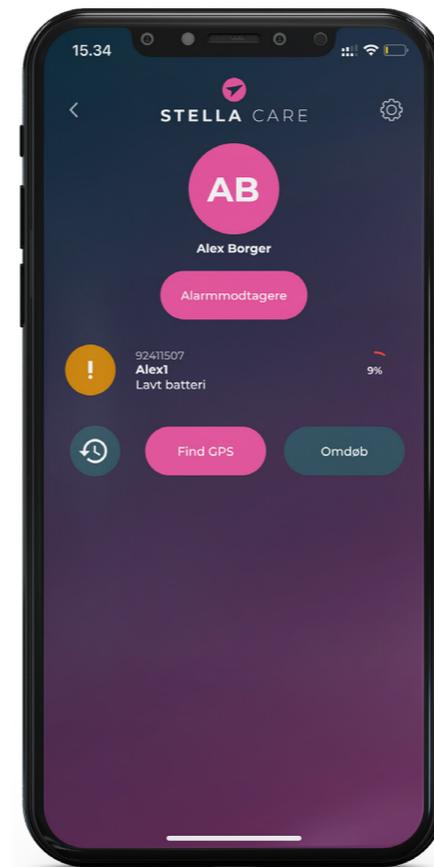
The GPS device is worn by the person with dementia.
The app is used by the caregivers or a relative.

First, you need to download our app from the App Store or Google Play store.
Search for "**Stella Care**" and choose the app called "**Stella Care.**"

Once you are logged into the app, you will get an overview of the citizens you have access to follow. Most citizens have only one device, but some have more.
You can use the search field to find the citizen if you have access to multiple.

The list of citizens is sorted by criticality.

- Red - Geofence alarm
- Gray - Offline
- Yellow - Battery alarm
- Green - All okay



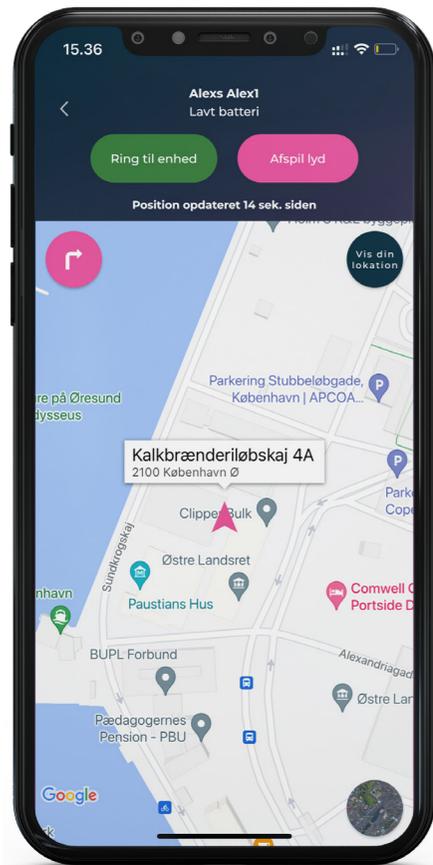
HOW TO FIND A CITIZEN

Select the citizen you want to find from the previous list. You will now see an overview of the citizen's devices.

Press the device of the citizen you are interested in finding

NOW, YOU WILL HAVE THE OPTION TO:

- > **View device history** - If you press the icon , it will be possible to see a history of alarms and calls to and from the device.
- > **Find GPS** - Here you will have the option to see the current position of the GPS device on a map. The position is automatically updated every 15 seconds if you are searching for the person.
- > **Rename** - Under rename, you have the option to change the name of the device. For example, Night and Day.
- > Farthest to the right, it is possible to see the device's battery percentage.
- > Under each device, the device's ID number is displayed, along with the status of the device, such as geofence, low battery, OK, or offline.
- > If there are multiple recipients of alarms for the citizen, you will have the option to see who is registered as an alarm recipient by pressing "**alarm recipients.**"



HOW TO VIEW THE CITIZEN'S POSITION ON A MAP

If you want to see the device's position on a map, press **"Find GPS"**. When you have pressed **"Find GPS"** in the overview of the citizen's devices, you will be presented with a map showing the citizen's/device's position.

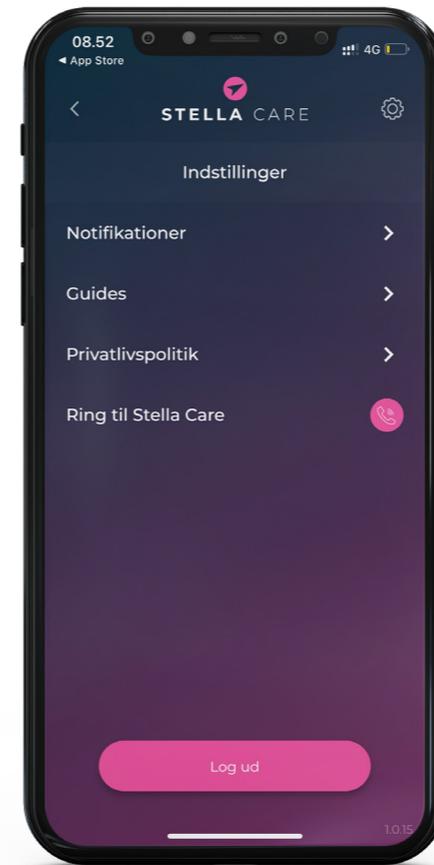
At the top of the page, the citizen's name, the device's status, and when the device last sent its position to the system are displayed.

If you press the **"Call Device"** button, a call to the citizen's device will be initiated. The device lifts the receiver automatically.

If you have trouble finding the device, you can press the **"Play Sound"** button, and the device will make a sound for 20 seconds to help locate it again.

IN THE MAP, YOU HAVE THE FOLLOWING OPTIONS

-  View your own position. The blue dot indicates your position.
-  See the citizen's current address/position.
-  Option to switch between a regular map and a satellite map.
-  Press this button to navigate to the device's position.



HOW TO CHANGE YOUR SETTINGS

In the app, it is possible to make various settings for your account.

- > **Notifications** – Here, you can enable or disable vibration and sound for alarms, or you can change the sound for different alarms.
- > **Guides** – If you are unsure about the use of the device, the app, or the administration system, you can find guides here.
- > **Privacy Policy** – Read about the privacy policy for using the app.
- > **Call Stella Care** – If you have issues with the app or have questions, you can always contact us by pressing here. Our customer service is open 24/7/365.



STELLA CARE

We design and develop systems that create security and freedom
for dementia sufferers, carers and family members.

Our mission is to be the best in the world when it comes to locating
people who are missing.